

Index Analytics Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Office of Hearings (OH) Case Document Management System (CDMS)

Report Date: May 11, 2020

Product Description: OH CDMS is a Salesforce-based web application.

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Notes: The VPAT scope complies with Chapter 2: Scoping Requirements E201-E205, E207-E208. Evaluation includes customized pages created using Salesforce Visualforce and electronic documents submitted for the project.

Evaluation Methods Used: Testing is based on general product knowledge; testing with assistive technologies (JAWS); and other testing methods (checklists based on HHS Section 508 guidelines).

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: None

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: The OH CDMS does not use images to convey information in our customization of Salesforce pages. All graphics such as pie charts have associated text that can be read by a screen reader.</p> <p>Electronic Docs: Documentation provides text equivalents for non-text elements through alternative text.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Does not apply. The OH CDMS does not currently include any external-facing audio or video media, and the project does not currently produce any audio-only or video-only prerecorded video. Any audio-only or video-only prerecorded video used on the project or OH CDMS will provide alternatives that present equivalent information.</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Does not apply. The OH CDMS does not currently include any prerecorded audio content, and the project does not currently produce any prerecorded audio content. Any prerecorded audio content produced on the project or OH CDMS will provide captions.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Does not apply. The OH CDMS does not currently include any time-based media content, and the project does not currently produce any time-based media content. Any time-based media content produced on the project or OH CDMS will provide non-time-based alternatives.</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS using Visualforce, which creates html pages that incorporate coding best practices that establish relationships on a page through headers, body, table organization, etc.</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS using Visualforce, which creates html pages that incorporate coding best practices that develop the user interface in meaningful and correct reading sequence order that can be programmatically determined. As an example, inputs and labels are contained within the same division element and are listed in sequence.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS using Visualforce, which creates html pages that incorporate coding best practices that ensure any images, shapes, visual location, sound, etc. are not the sole method for conveying meaning. Information captured in images such as pie charts are also available through an accessible method.</p> <p>Electronic Docs: Images in documentation have alternative text.</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS following coding best practices that ensure we do not use color alone to indicate an action, prompt a response, or distinguish a visual element.</p> <p>Electronic Docs: Use of color is not required for understanding documentation.</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Does not apply. The OH CDMS does not include any audio sounds.</p>
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: All features and controls in OH CDMS are reachable using the keyboard alone.</p> <p>Electronic Docs: Documents are in formats operable through the keyboard.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: OH CDMS controls and interactive elements that can be entered via the keyboard can also be escaped by pressing either the “Tab or Shift-Tab” keys or other standard exit methods supplied by the browser and/or assistive technology. Keyboard focus is not locked or trapped at any one particular page element.</p> <p>Keyboard user cannot navigate out of the “List” view control using “Tab” and “Shift + Tab” keys but with use of “Esc” key, a keyboard user can move out of the list view.</p> <p>Electronic Docs: Documents are in formats that allow for focus to be moved using the keyboard.</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Users are alerted within OH CDMS with time response modal window and provided options to select additional time for continuing the login session. There are no other features or functionality within OH CDMS that requires any time limits.</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Does not apply. The OH CDMS interface does not include any moving, blinking, scrolling, or auto-updating information.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Does not apply. The OH CDMS does not use flashes or flashing objects.</p>
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) – Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: The OH CDMS includes blocks of text in headers and footers that can be bypassed by the user manually using keyboard controls such as arrow and tab).</p>
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS using Visualforce, which creates html pages that incorporate coding best practices that ensure all the pages, modal window and panels available within OH CDMS are provided with meaningful and relevant page titles to a user's current location and page navigation within the application.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: OH CDMS interface and controls are navigated sequentially by tabbing through the various inputs and labels. The user controls receive keyboard focus in the same tab order in which they are presented visually.</p> <p>When customizing OH CDMS pages, we follow coding best practices to ensure we use semantically correct markup, ensuring that the markup matches the visual presentation of content on the page.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: All link elements within OH CDMS provide a purpose both through the link text itself and the title attribute, even when read out of context.</p> <p>Electronic Docs: Link text in documentation identifies the purpose of the link.</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS using Visualforce, which creates html pages that make the default language of a page programmatically determined.</p> <p>Electronic Docs: Language is identified in the properties of the document.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: There is no context change within the OH CDMS user interface when a component receives focus.</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: There is no context change within the OH CDMS user interface when the setting of a component is changed.</p> <p>OH CDMS provides consistent and repeatable top menu navigation mechanism to assist users with assistive technologies.</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Users are visually notified and announced by assistive technology whenever an input error is detected within OH CDMS data entry forms when a field that must be completed has not been completed, or has been completed incorrectly.</p> <p>Proper information is provided in the form of text next to field level input elements, or at the top of the page listing errors to fix, to enable the users to identify which fields were omitted and needs to be completed.</p> <p>When an error occurs in the application, a Visualforce error results, which inherits the Section 508 controls of Visualforce.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Electronic form controls including input, buttons, and labels in the OH CDMS user interface can be operated and accessible by using assistive technology.</p> <p>OH CDMS provides help text instructions when hovering focus next to a form field.</p>
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS using Visualforce, which creates html pages that incorporate coding best practices that follow the formal grammar of the technology.</p>
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS using Visualforce, which creates html pages that incorporate coding best practices that ensure the name, role and value in OH CDMS user interface are available to assistive technologies via HTML or WAI-ARIA. All buttons are standard HTML form inputs.</p>

Table 2: Success Criteria, Level AA

Notes: None

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Does not apply. OH CDMS does not include any live audio content.</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Does not apply. OH CDMS does not contain any prerecorded video.</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: OH CDMS pages meet WCAG contrast requirements at level AA or higher.</p> <p>We will continue to optimize OH CDMS to meet the WCAG AA color contrast standard.</p> <p>Electronic Docs: Documents meet WCAG contrast requirements at level AA or higher.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Text and images within OH CDMS can be resized with the browser zoom feature.</p> <p>Electronic Docs: Documents are in formats that allow the user to resize text without losing functionality.</p>
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: OH CDMS does not contain images in lieu of text. All text content is included as pure text.</p> <p>Electronic Docs: Documents do not include images of text; where text is present in images, alternative text describes the text.</p>
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) – Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Authoring Tool: N/A</p>	<p>Web: OH CDMS contains a landing home page and contextual top navigation, from which the user can launch or locate to different section or pages they are seeking.</p>
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS using Visualforce, which creates html pages that incorporate coding best practices that ensure the headings and labels within OH CDMS are descriptive for where the user is and what they are doing.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Focus indicator within OH CDMS core interface and controls are always visible and contrasts well with the surrounding content and background.</p> <p>Electronic Docs: Documents are in formats that make the keyboard focus indicator visible.</p>
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: We create customized pages for OH CDMS using Visualforce, which creates html pages that make the default language of parts of a page programmatically determined.</p>
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) – Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: OH CDMS provides consistent and repeatable top menu navigation mechanism to assist users with assistive technologies.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) – Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Components and user interface controls are identified consistently for the same functionality across OH CDMS.</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Whenever error is automatically detected within OH CDMS, the error suggestions for corrections are identified and provided visually to the user on the input form and able to be read by assistive technology.</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: A confirmation message or a page is provided to the user within OH CDMS forms to before submitting the action, be it an insert, update or delete.</p> <p>Data entered by users are checked using validation methods to help users to confirm and correct data submissions.</p>

Table 3: Success Criteria, Level AAA

Notes: This section has been removed. The OH CDMS was not evaluated against this criterion.

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Notes: None

Chapter 3: Functional Performance Criteria (FPC)

Notes: None

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to Assistive Technologies. The features and controls in the OH CDMS are reachable using the keyboard alone and announced by assistive technology.
302.2 With Limited Vision	Supports	OH CDMS is compatible with Assistive Technologies and supports the use of screen readers for the visually impaired.
302.3 Without Perception of Color	Supports	OH CDMS does not use color as only means of conveying information.
302.4 Without Hearing	Not applicable	OH CDMS does not include audio-only features that require hearing to be used.
302.5 With Limited Hearing	Not applicable	OH CDMS does not include audio-only features that require hearing to be used.
302.6 Without Speech	Supports	OH CDMS does not require speech to operate or retrieve information.
302.7 With Limited Manipulation	Supports	OH CDMS supports standard input mechanisms such as user-provided keyboards and pointing devices. Use of the application does not require fine motor controls nor simultaneous actions. OH CDMS user interface and controls have large target areas that would not cause problems for people with fine motor control or limited reach and strength.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	OH CDMS does not use simultaneous actions in either form as a method of operation or information retrieval. The actions within OH CDMS can be executed either by mouse or simple keystrokes (e.g., tab, space, alpha keys, Alt).
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	OH CDMS does not function in a way that is prohibitive to users with cognitive or learning impairments.

Chapter 4: Hardware

Notes: This section has been removed. The OH CDMS is not hardware-based and therefore it is not an applicable standard to the contract.

Chapter 5: Software

Notes: None

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	OH CDMS user interface and controls do not disrupt, deactivate, or interfere with the accessibility features of the Windows operating system such as filter keys, toggle keys or sticky keys.
502.2.2 No Disruption of Accessibility Features	Supports	OH CDMS user interface and controls do not disrupt, deactivate, or interfere with the accessibility features of the Windows operating system such as filter keys, toggle keys or sticky keys.
<u>502.3 Accessibility Services</u>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of the user interface elements to assistive technologies
502.3.2 Modification of Object Information	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of the user interface elements to assistive technologies
502.3.3 Row, Column, and Headers	Supports	We create customized pages for OH CDMS using Visualforce, which uses coding best practices to ensure data tables with column and/or row headers are properly identified (using the <th> element and scope attributes) within OH CDMS.

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard object attributes that are programmatically determinable.
502.3.5 Modification of Values	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard object attributes that can be set programmatically through assistive technology.
502.3.6 Label Relationships	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML attributes to describe label relationships of user interface elements to Assistive Technologies.
502.3.7 Hierarchical Relationships	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML markup to express hierarchical relationships.
502.3.8 Text	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of the user interface elements to assistive technologies.
502.3.9 Modification of Text	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of the user interface elements to assistive technologies.
502.3.10 List of Actions	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of the user interface elements to assistive technologies.
502.3.11 Actions on Objects	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of the user interface elements to assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Supports	OH CDMS provides a clear visual indication of current focus for all the interactive interface elements.
502.3.13 Modification of Focus Cursor	Supports	OH CDMS provides a clear visual indication of current focus for all the interactive interface elements.
502.3.14 Event Notification	Supports	We create customized pages for OH CDMS using Visualforce, which uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of the user interface elements to assistive technologies.
502.4 Platform Accessibility Features	Supports	The Salesforce platform supports the development of accessible applications that follow this standard.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The OH CDMS user interface and controls do not disrupt, deactivate, or interfere with the accessibility features of the Windows operating system such as filter keys, toggle keys or sticky keys.
503.3 Alternative User Interfaces	Not applicable	OH CDMS does not provide an alternative user interface that functions as assistive technology.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	The Salesforce platform supports the development of accessible applications that follow this standard.
503.4.2 Audio Description Controls	Supports	The Salesforce platform supports the development of accessible applications that follow this standard.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	OH CDMS is not an authoring tool.
504.2.2 PDF Export	Not applicable	OH CDMS is not an authoring tool.
504.3 Prompts	Not applicable	OH CDMS is not an authoring tool.
504.4 Templates	Not applicable	OH CDMS is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes: None

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The CHAMP project provides electronic accessible versions of all support documentation related to OH CDMS.
602.3 Electronic Support Documentation	See <u>WCAG 2.0</u> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	The CHAMP project does not provide any non-electronic support documentation.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Supports	Index Analytics provides information to project team members on accessibility requirements, how to design for accessibility, methods of communication used by people with disabilities, assistive technology used with ICT products, and solutions for accessibility and assistive technology.
603.3 Accommodation of Communication Needs	Supports	The CHAMP help desk provides users with the choice of phone or email communication to accommodate users with disabilities.